**e-WARRIOR DIGITAL LIFE & LEARNING PROGRAM**

Technology Help Documentation for students, faculty and staff can be found on the Technology Knowledge Base Wiki - https://learn.winona.edu

### INFORMATION

During your mobile device setup session you personalized your mobile devices, connected to wireless, signed the mobile device agreement, enrolled in AirWatch on your iPad, and were told the basics about our program. Much more information is available to you on our Technology Knowledge Base Wiki. It is recommended that you take the time to review this information. Please go to:

http://learn.winona.edu/Student_Mobile_Device_Distribution_Training

### IMPORTANT SUPPORT INFORMATION

<table>
<thead>
<tr>
<th>Technical Support Center:</th>
<th>Fall/Spring Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Somsen 207</td>
<td>Monday- Thursday: 7:30am - 6:00pm</td>
</tr>
<tr>
<td><a href="mailto:AskTech@winona.edu">AskTech@winona.edu</a></td>
<td>Friday: 7:30am - 4:30pm</td>
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<td></td>
<td>(Summer Hours: 7:30am - 4:00pm Mon-Fri)</td>
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<thead>
<tr>
<th>Walk-In Support</th>
<th>Mobile device questions &amp; issues, color printing, media equipment checkout</th>
</tr>
</thead>
<tbody>
<tr>
<td>WSU Phone Support:</td>
<td>Mobile device &amp; technology questions</td>
</tr>
<tr>
<td>507.457.5240</td>
<td></td>
</tr>
</tbody>
</table>

| e-Warrior Digital Learning Center (DLC): | Student software/technology by appointment or walk-in when student technicians are available. |
| Somsen 207 / DLC@winona.edu             |                                               |

### IMPORTANT SEARCHES ON THE TECHNOLOGY WIKI (LEARN.WINONA.EDU)

**IMPORTANT INFORMATION TO GET YOU STARTED:**

Visit https://learn.winona.edu and search for

- **Student Mobile Device Distribution Training**  
  - Review Distribution Presentations and Videos
- **WSU Student Survival Guides**  
  - Student Technology Survival Guide (Mac)  
  - Student Technology Survival Guide (PC)  
  - iPad Student Survival Guide
- **Student Safe Computing**
- **Safeware Protection Plan**

**AskTech@winona.edu**

507.457.5240

Please refer to the WSU Homepage (www.winona.edu) and the Technology Knowledge Base Wiki (learn.winona.edu) for complete information.

Watch your Email This Summer for e-Warrior News (ewarriornews.wordpress.com)
Office 365

Winona State is offering Microsoft Office Services (Cloud Computing) to the Winona State community for network resources/services.

Services provided include:

- **Outlook** - email application.
- **OneDrive for Business** - Cloud storage space for file sharing and storing. WSU students receive 1TB of cloud storage space for use.
- **Office Web Apps** - Calendar, Tasks, People & Microsoft Word, Excel, PowerPoint, etc.

To access these services visit: [https://sky.winona.edu](https://sky.winona.edu)

For more detailed information on the services provided visit: [https://learn.winona.edu/Microsoft_Office_365](https://learn.winona.edu/Microsoft_Office_365)

lyndaCampus gives WSU users access to lynda.com, a subscription library of over 2000 online courses taught by industry experts covering a wide variety of software tools and skills. All students, faculty, and staff with working winona.edu email addresses can create a lyndaCampus account and access the entire course library.

For more information visit: [https://learn.winona.edu/LyndaCampus](https://learn.winona.edu/LyndaCampus)