



EVERYTHING YOU NEED TO KNOW



WELCOME!

eWARRIOR DIGITAL LIFE & LEARNING PROGRAM

Welcome to Winona State University!

During your mobile device setup session you personalized your mobile device, connected to the Warrior network, logged into Office 365, setup MFA, sent yourself an email, and confirmed your primary email address.

Information about our program is available to you on our Technology Knowledge Base Wiki (learn.winona.edu). It is recommended that you take the time to review this information.

	Technical Support Center & Walk-In Support Somsen 207 http://www.winona.edu/technology/tech-support.asp	<i>Hardware/Software mobile device support.</i> Fall & Spring Hours Monday – Friday: 7:30 am – 4:30 pm Winter & Spring Break Hours Monday – Friday: 7:30 am – 4:30 pm Summer Hours Monday – Friday: 7:30 am – 4:00 pm
	WSU Tech Support – By Phone, Email, & Chat Phone: 507.457.5240, option 1 Email: Techsupport@winona.edu Chat: https://chat.winona.edu/	<i>Hardware/software support for mobile devices & desktops. E-Warrior program questions.</i> Fall & Spring Hours Monday – Thursday: 7:30 am – 6:00 pm Friday: 7:30 am – 4:30 pm Sunday: 2:00 pm – 5:00 pm Winter & Spring Break Hours Monday – Friday: 7:30 am – 4:30 pm Summer Hours Monday – Friday: 7:30 am – 4:00 pm
	eWarrior Digital Learning Commons (DLC) Krueger Library 105 DLC@winona.edu https://www.winona.edu/technology/dlc.asp	<i>Software/technology support, color printing, 3D printing, 1:1 software training, classroom support.</i> Fall & Spring Hours Monday-Thursday: 7:30-10:00pm Friday: 7:30am-5:00pm Saturday: 10:00am-5:00pm Sunday: 1:00pm-10:00pm Summer Hours Monday-Friday: 7:30-5:00pm Saturday: Closed Sunday: 1:00-5:00pm
	Zoom Rooms Students: https://minnstate.zoom.us/my/wsudlc Faculty/Staff: https://minnstate.zoom.us/my/wsultt	DLC Hours Fall & Spring Hours Monday-Thursday: 7:30-10:00pm Friday: 7:30am-5:00pm Saturday: 10:00am-5:00pm Sunday: 1:00pm-10:00pm Summer Hours Monday-Friday: 7:30-5:00pm Saturday: Closed Sunday: 1:00-5:00pm

GETTING STARTED

Getting Started – Setting Up Your Laptop

Visit <https://learn.winona.edu> and search for:

- “Student Mobile Device Distribution Support” (see also: QR Code to the right)
- “WSU Student Survival Guides”
 - Student Technology Survival Guide (Mac)
 - Student Technology Survival Guide (PC)



Student Laptop Distribution Support

Information regarding eWarrior Program

<https://www.winona.edu/technology/students.asp>

Safeware Protection Plan

<https://www.winona.edu/technology/damage-protection.asp>

-----Important-----

Changing your StarID Password
To change your STAR ID password go to: starid.minnstate.edu.

Remember to read through the WSU Student Technology Agreement so you understand your responsibilities.



Enter the eWarrior Aspen Capital eScholarship competition this fall for a chance to win a \$1,000 eWarrior scholarship. Events include 1) digital photography, 2) laptop cover skin design, 3) eFlick (video), and 4) jingle (audio). Go to <https://www.winona.edu/technology/escholarship.asp> for more information.



EVERYTHING YOU NEED TO KNOW



eWARRIOR DIGITAL LIFE & LEARNING PROGRAM

STUDENT TECHNOLOGY AGREEMENT

eWarrior Student Technology Agreement Reminders - The laptop you received was assigned to you as a student of Winona State. Should you leave Winona State for any reason, you must immediately return the laptop to the Technical Support Center in Winona (Somsen 207) or Rochester (GL118). You will be responsible for lost, stolen, and damaged laptops, as stated in the Technology Agreement that you have signed.

OFFICE 365

All Winona State students have Office 365 accounts. This includes 1) your email, 2) office web, mobile, & desktop apps, and 3) 1 TB of storage space on OneDrive for Business. Login to Office 365 services with **[YourStarID]@go.minnstate.edu**. For more information go to http://learn.winona.edu/Microsoft_Office_365.

EMAIL --- Use your friendly email address (firstName.lastName@go.winona.edu) as your actual email address. Use your StarID@go.minnstate.edu to log in to your Office365 WSU email account. Please make sure that Winona State is your PRIMARY email address.

DIGITAL CITIZENSHIP PROGRAM

WSU's **Digital Citizenship Foundations** is the first course in our **Digital Citizenship Program**. This is a five-week course where we will be learning together online what it means to be responsible digital citizens in our increasingly interconnected world. By the end of this course, you will have a good working knowledge of key concepts and issues in the areas of **information literacy, data privacy and legal responsibility, and digital etiquette and hygiene.**

IMPORTANT INFO

VPN Info: https://learn.winona.edu/VPN_for_Students

Zoom Info: <https://learn.winona.edu/Zoom>

Teams Info: https://learn.winona.edu/Microsoft_Teams

Backup Your Data!

Please be sure to backup your data regularly. If you lose it, we CANNOT help you recover it. Your OneDrive account is a great place to save everything.

HP Privacy Camera - webcam

- Never wonder if someone is watching you with the added peace-of-mind that comes from the built-in _____, with an integrated physical shutter to protect from malicious surveillance.
- The shutter on your webcam is **closed by default**. Follow the link above to learn how to open the shutter.

SOCIAL NETWORK

eWazoo



Follow **@e_wazoo** on Snapchat, Instagram, and Twitter! **eWazoo** social media channels provide the latest WSU technology news, app and software suggestions, contests, prizes, giveaways, and information on technology scholarships.



Winona State
Information
Technology
Services
@WSU.ITS.FANS



Join us on FaceBook

- <https://www.facebook.com/WSU.ITS.FANS>
- <https://www.facebook.com/groups/WSUTechSupport>

TECHNOLOGY HELP DOCUMENTATION FOR STUDENTS, STAFF, AND FACULTY CAN BE FOUND ON OUR KNOWLEDGE BASE WIKI: [HTTPS://LEARN.WINONA.EDU](https://learn.winona.edu)