e-WARRIOR
Digital Life and Learning Program

EVERYTHING YOU NEED TO KNOW ABOUT YOUR HP ELITEBOOK

Technical Support Center | AskTech@winona.edu | 507.457.5240
Winona State University | Winona, MN 55987 | www.winona.edu/it
Important Video

Please pay attention to this important video about Appropriate Computing
Hands On Tablet Demo

iPad Mini

- On/Off
- Sleep/Wake
- Silent/Screen rotation lock
- Volume up/down
- Home

- Microphone
- 3.5-mm stereo headphone minijack
- Lightning connector
- Built-in speakers
Physical Features – HP Elitebook 840
Physical Features – HP Elitebook 840

- 3.5 mm Headphone Jack
- Display Port
- USB 3.0 Port
- RJ-45 Network Jack
- Docking Connector
- 3 Security Cable Slot
- Vent
- VGA Monitor Port
- USB 3.0 Port
- Smart Card Reader
- Power Connector
Hands On Windows 8.1 Demo

- Swipe action/charms
- Organizing your start menu
- Settings from the start menu/desktop
  - Wi-Fi, notifications, speaker volume, brightness
  - Personalization, control panel
- Camera access
- Pin/unpin programs to start menu/taskbar
- Closing out of apps
Hands On Windows 8.1 Demo
What is Windows Store?
Can I add my own Microsoft Account?
Do I already have a Microsoft Account?
Wi-Fi

- You may connect your WSU laptop to your home wireless network.
- The **warrior network** is available in all residence halls (main & west campus).
  - As well as East Lake Apartments.
- **Warrior lake** is a WSU wireless network that is available at the lake.
- The **warrior network** is not accessible anywhere else off-campus.
Please check your Wi-Fi

- Please turn on your Wi-Fi and check to see if you can connect to the warrior network and the internet
IT Facebook FAN Page

- Go to https://www.facebook.com/WSU.ITS.FANS
- Please “Like” this page
  - Stay up to date with what is happening in IT
Tech Support Facebook Group

- Go to https://www.facebook.com/groups/WSUTechSupport
- Please “Join” this group
  - If you have any questions that need to be addressed immediately, ask them here
  - Questions are typically answered by IT student support staff
Technical Support Available!

You must backup your data BEFORE coming into Tech Support

• We provide **Technical Support** for you and your WSU laptop or tablet
  – By phone - **507-457-5240**
  – Email – [AskTech@winona.edu](mailto:AskTech@winona.edu)
  – Somsen 207 Walk-in support

• We provide **Software Training and Support** at the e-Warrior Digital Learning Center in Somsen 207
  – Classes & One-on-One
The Technology Knowledge Base Wiki is where you can find answers to many of your questions. This is where we provide help documentation for you. Searching is easy ... just type key words in the box up in the right hand corner and click on Search. The Wiki is also searched via the WSU Web Site search engine.

Please take the time to look through the information provided for you on our wiki.

The link on the right is a great one for you to start with.

Learn.winona.edu
Technology Knowledge Base Wiki

Student Mobile Device Distribution Support
Your Personal eHome

Please bookmark this page!

Quick Links

Message Notification

Personal Links

Personal RSS

Your name here!

Message Icon
CD/DVD Drives

- No CD/DVD Drive in the laptop
- External Optical Drives can be checked out at Tech Support (Somsen 207) or at the library
- OR purchased at the WSU Bookstore
Storage

- **Solid State Drive** – 256GB
  - Pro – *Very Fast*
  - Con – *Smaller Data Storage*

- **External Hard Drive** – Up to a few Terabytes
  - Pro – *Lots of space*
  - Con – *Not a part of the laptop*

- **USB Drives/SD Cards** – Up to 128GB or so
  - Pro – *Inexpensive/Easy to Carry*
  - Con – *Easy to lose/Smaller Data Storage*

- **OneDrive for Business** – 1TB
  - Pro – *Lots of space*
  - Con – *Need internet access to use*
What’s in the Components Bags?

- Need to Know Sheet
- Voucher - $15
- Power Cords
- iPad Case
Let's check your email!

- Please go to http://www.winona.edu/sky/
- Select Mail in the Student section
- Sign in with your username and password
- Click on the ![Mail](office365_email.png) to gain access to all the services Microsoft provides to the Winona State community
Let's make a lynda.com account!

- Please visit the wiki page to create your account on lynda.com: https://learn.winona.edu/Create_My_Account_on_Winona_Campus
- Go to http://iplogin.lynda.com and select “Create a profile” button
- Enter the requested information
- You must use your WSU Username and password
EVERYTHING YOU NEED TO KNOW

Safeware®
Own with confidence™

Liquid Spills & Submersion
Accidental Damage
Power Surge
100% Parts & Labor
No Service Fee

Price of coverage for Laptop Only

2 years of coverage
($1000 maximum benefit)
$89 (discounted price)
Billed to Student Account
$99 to purchase later

Price of coverage for Laptop & iPad

2 years of coverage
($1000 maximum benefit on laptop
$400 maximum benefit on iPad)
$149 (discounted price)
Billed to Student Account
$169 to purchase later

6 months of theft coverage now included with every plan.
Q & A

Questions? Please ask us!
To pick up your components and sign up for Safeware go to Somsen 326

(have your password slip handy to exchange for components)

Thank you!