e-WARRIOR
Digital Life and Learning Program

EVERYTHING YOU NEED TO KNOW ABOUT YOUR MACBOOK AIR

Technical Support Center | AskTech@winona.edu | 507.457.5240
Winona State University | Winona, MN 55987 | www.winona.edu/it
Important Video

Please pay attention to this important video about Appropriate Computing
Hands On Tablet Demo

iPad Mini

- On/Off
- Sleep/Wake
- Silent/Screen rotation lock
- Home
- Volume up/down
- Microphone
- 3.5-mm stereo headphone minijack
- Lightning connector
- Built-in speakers
Physical Features – MacBook Air

- SD
- USB 3
- Thunderbolt
- Headphone
- MagSafe 2
- USB 3
Hands On OS X Yosemite Demo

- New Dock design
- Settings from the desktop
  - Wi-Fi, notifications, speaker volume, brightness
  - Personalization, system preferences
- Newer, better apps
- Dashboard
- Pin/unpin programs to dock
- Closing out of apps
Hands On OS X Yosemite Demo

Wow! What's New?
What is the App Store?
Can I add my own Apple ID?
Do I already have an Apple ID?
Additional Software

- iMovie
- Photos
- GarageBand
- Pages, Numbers, & Keynote
- Microsoft Office 365
Wi-Fi

• You may connect your WSU laptop to your home wireless network
• The **warrior network** is available in all residence halls (main & west campus)
  o As well as East Lake Apartments
• **Warrior lake** is a WSU wireless network that is available at the lake
• The **warrior network** is not accessible anywhere else off-campus
Please check your Wi-Fi

• Please turn on your Wi-Fi and check to see if you can connect to the warrior network and the internet

• Sign in with your WSU username and password to connect
IT Facebook FAN Page

• Go to https://www.facebook.com/WSU.ITS.FANS

• Please “Like” this page
  • Stay up to date with what is happening in IT
Tech Support Facebook Group

• Go to https://www.facebook.com/groups/WSUTechSupport
• Please “Join” this group
  • If you have any questions that need to be addressed immediately, ask them here
  • Questions are typically answered by IT student support staff
Technical Support Available!

You must backup your data BEFORE coming into Tech Support

- We provide **Technical Support** for you and your WSU laptop or tablet
  - By phone - **507-457-5240**
  - Email – [AskTech@winona.edu](mailto:AskTech@winona.edu)
  - Somsen 207 Walk-in support

- We provide **Software Training and Support** at the e-Warrior Digital Learning Center in Somsen 207
  - Classes & One-on-One
The **Technology Knowledge Base Wiki** is where you can find answers to many of your questions. This is where we provide **help documentation** for you. Searching is easy ... just type key words in the box up in the right hand corner and click on Search. The Wiki is also searched via the WSU Web Site search engine.

Please take the time to look through the information provided for you on our wiki.

The link on the right is a great one for you to start with.

---

**Student Mobile Device Distribution Support**

**Learn.winona.edu**

Technology Knowledge Base Wiki
Your Personal eHome

Please bookmark this page!
CD/DVD Drives

• No CD/DVD Drive in the laptop

• Can be checked out at Tech Support (Somsen 207) or at the library

• Can be purchased at the WSU Bookstore
Storage

- **PCIe-based flash storage** – 256GB
  - Pro – Very Fast
  - Con – Smaller Data Storage

- **External Hard Drive** – Up to a few Terabytes
  - Pro – Lots of space
  - Con – Not a part of the laptop

- **USB Drives/SD Cards** – Up to 128GB or so
  - Pro – Inexpensive/Easy to Carry
  - Con – Easy to lose/Smaller Data Storage

- **OneDrive for Business** – 1TB
  - Pro – Lots of space
  - Con – Need internet access to use
What’s in the Components Bags?

• Need to Know Sheet
• Voucher - $15
• Power Cords
• iPad Case
Let’s check your email!

- Please go to http://www.winona.edu/sky/
- Select Mail in the Student section
- Sign in with your username and password
- Click on the Mail icon to gain access to all the services Microsoft provides to the Winona State community
Let’s make a lynda.com account!

- Please visit the wiki page to create your account on lynda.com
  https://learn.winona.edu/Create_My_Account_on_Winona_Campus
- Go to http://iplogin.lynda.com and select “Create a profile” button
- Enter the requested information
- You must use your WSU Username and password
SAFeware®
Own with confidence.

- Liquid Spills & Submersion
- Accidental Damage
- Power Surge
- 100% Parts & Labor
- No Service Fee

Price of coverage for Laptop Only

2 years of coverage
($1000 maximum benefit)
$89 (discounted price)
Billed to Student Account
$99 to purchase later

Price of coverage for Laptop & iPad

2 years of coverage
($1000 maximum benefit on laptop
$400 maximum benefit on iPad)
$149 (discounted price)
Billed to Student Account
$169 to purchase later

6 months of theft coverage now included with every plan.
Q & A

Questions? Please ask us!
To pick up your components and sign up for Safeware go to Somsen 326

(have your password slip handy to exchange for components)

Thank you!